

Terms and Conditions for Paid Events

(version applicable from 22.05.2025)

1. The maximum number of the Participants for a paid Conference („**Paid Event**") may not exceed the limit that is set for the Account itself.
2. For security purposes ClickMeeting has set maximum limits on the value of a single ticket for a Paid Event. The current limits for each currency are available [here](#).
3. Please note, that once the ticket price is set while scheduling the Paid Event, the pricing cannot be changed.
4. By choosing a specific payment service provider to collect payments for tickets to your Paid Event, you are obliged to comply with the terms and conditions and other regulations related to the use of a given payment service, including information obligations towards persons paying for the Paid Event.
5. ClickMeeting on no stage of organizing and conducting Events is processing payments for such Events; neither on behalf of the organizer nor of the Participant. Payments are processed and executed by the payment service provider chosen at the time of scheduling the Paid Event. Any issues regarding managing payment lay on the side of the payment service provider and You.
6. ClickMeeting charges a service charge ("**Service Charge**") for handling the electronic sale and distribution of tickets for a Paid Event, unless the total amount thereof for handling tickets for all your Paid Events organised under the Main Account and Sub-Accounts does not exceed a minimum threshold ("**Minimum Threshold**") in a given billing period. The Service Charge rate and the Minimum Threshold are specified in the Account Panel and confirmed at the stage of setting up a Paid Event. Once the Minimum Threshold is exceeded, ClickMeeting will charge the Service Charge for handling the sale and distribution of each ticket for Paid Events in a given billing period. The billing period for the Service Charge is a calendar month.
7. If applicable, we add VAT to the Service Charge amount at the rate applicable on the date of invoice issuance. The Service Charge is settled in the currency used to settle fees for the Account. If it is necessary to perform currency conversion, we use the average exchange rate announced by the National Bank of Poland on the last day of the settlement period to be settled.
8. ClickMeeting issues an invoice for the Service Charge by the 7th day of the month following the settlement period for which the Service Charge was charged. We render the invoice available to you either through your Main Account Panel or by sending the invoice to the email address assigned to your Main Account.
9. You agree that ClickMeeting may charge your payment card assigned to your Main Account for all Service Charges due and owing to ClickMeeting in connection with the handling of tickets for all of your Paid Events ("**Authorization**").
10. You are obliged to pay the Service Charge within 7 days from the date of invoice issuance. If you settle your payments towards ClickMeeting using a payment card, the Service Fee amount will be charged from the payment card assigned to your Main Account in accordance with the Authorization granted. If the payment is not made on time, we reserve the right to block the Paid Events service in whole or in part.



11. ClickMeeting does not take any responsibility for charged or executed payments, nor for the timeliness of fund withdrawals by the payment service, and especially does not process refunds for the Participants, and does not process the reported claims in this area. It is your responsibility to inform the Participants, to whom the possible claims should be directed regarding the Paid Event and the related payments. Any refund of payments to Participants does not result in a reduction or cancellation of the Service Charge due to ClickMeeting (Service Charge is non-refundable).
12. ClickMeeting has the right to block all or part of the Services, including Paid Events, the integration of your Account with a payment service, and, in extreme cases, also your Account, if:
 1. you use the Account to conduct a business or commercial activity that poses too great a risk for ClickMeeting;
 2. your use of the Services may harm ClickMeeting or other persons;
 3. there is a high risk of you committing fraud;
 4. you use the Service for illegal or prohibited transactions;
 5. in other cases specified in Chapter II of the ClickMeeting Terms of Service;
 6. you are in arrears with any payments to ClickMeeting.
13. When providing the Paid Events service ClickMeeting uses external services providers, which means that there is a possibility of errors or other disruptions in the provided services which are not dependant on ClickMeeting, including in particular those related to:
 1. the quality of the integration method made available by the payment service provider,
 2. the introduction of changes to the available integration methods by the provider or disabling a given integration method,
 3. problems with the continuity of integration operation,
 4. decision of the payment service to disable the integration of your Account.To avoid technical problems in the process of scheduling or conducting a Paid Event, we highly suggest subscribing our status page where we inform about possible gaps in the provided services (<https://status.clickmeeting.com>).
14. More details about Paid Events in available on our [Knowledge base](#).
15. In matters not regulated in an exhaustive manner in these Terms and Conditions for Paid Events, the provisions of [General Terms of ClickMeeting Service](#) will apply.

Archived versions of these Terms and Conditions are available at:

<https://legal.clickmeeting.com/archive-versions/>