



Pwned Labs Terms & Conditions

Effective Date: 11 August 2025

1. Introduction

Welcome to Pwned Labs. By accessing or using our platform, services, or content (collectively referred to as "Services"), you agree to comply with and be bound by these Terms & Conditions ("T&Cs"). These T&Cs govern your use of our website, subscription plans, and other related services.

If you do not agree to these T&Cs, please do not use our Services. We may update these T&Cs periodically, and all changes will be reflected on this page. Please check back regularly to stay informed.

2. Subscription Plans and Pricing

2.1 Subscription Options

Pwned Labs offers various subscription plans that provide access to premium content, features, and services. These plans include, but are not limited to, the following:

- **Monthly Subscription:** \$20 per month.
- **Annual Subscription:** \$200 per year.

2.2 Pricing and Changes

All subscription fees are subject to change. Any price changes will be communicated to you in advance via email or on our platform. Your subscription fee will remain the same unless otherwise stated. Taxes or additional fees may apply depending on your location.

3. Payment Terms

3.1 Accepted Payment Methods

We accept payment via credit/debit cards, PayPal, or other specified payment methods.



3.2 Billing Cycles

Your subscription will automatically renew at the end of each billing cycle (monthly or annually), and you will be charged accordingly unless you cancel your subscription before the next billing date.

3.3 Payment Disputes

If you have any concerns or disputes about your billing, please contact us at hi@pwnedlabs.io. We will work with you to resolve any billing issues.

4. Account Access and Usage

4.1 Access Levels

Access to certain content and features is only available to paid subscribers. The subscription plan you choose will determine the specific content and features you can access.

4.2 Account Sharing

Subscription accounts are intended for individual use only. Sharing your account credentials with others is prohibited. If we detect unauthorized use, we may suspend or terminate your account.

4.3 License to Use Content

We grant you a limited, non-exclusive, non-transferable license to access and use the Services for personal, non-commercial purposes, subject to these T&Cs. All intellectual property rights in the content remain with Pwned Labs.

5. Cancellation and Refund Policies

5.1 Cancellation

You can cancel your subscription at any time by accessing your account settings. Cancellation will take effect at the end of your current billing cycle, and you will not be charged for subsequent cycles.

5.2 Late Payment and Cancellation

If you cancel your subscription after your renewal date but before payment has been successfully processed (for example, if your bank declines the payment), you will still be liable for the remainder of the month. Your cancellation will be effective immediately, but you must pay the full amount due for the current billing cycle, which will be charged upon the next successful payment attempt.



5.3 Refund Policy

Refunds for subscription payments may be issued at our discretion. Refunds are not guaranteed and will only be provided if you cancel within a reasonable timeframe as outlined in the specific plan terms. No pro-rata refunds will be provided for unused portions of the subscription.

6. User-Generated Content

6.1 Ownership of Content

You retain ownership of any content you upload to Pwned Labs, but by uploading content, you grant us a worldwide, royalty-free, non-exclusive license to use, display, and distribute your content as necessary to provide our Services.

6.2 Content Removal

You can remove your content at any time from your account settings. However, content already shared with other users or publicly visible on the platform may remain even after removal.

7. Acceptable Use and Conduct

7.1 Prohibited Activities

You agree not to engage in any of the following activities:

- Attempting to reverse-engineer or hack our platform.
- Distributing malicious code or viruses.
- Engaging in illegal activities using our platform.
- Harassing or threatening other users.
- Violating any applicable laws or regulations.

7.2 Enforcement

We reserve the right to suspend or terminate your access to the platform if you violate these terms or engage in prohibited activities.



8. Privacy and Data Protection

8.1 Data Collection

We collect personal data such as email addresses, payment information, and usage data necessary to provide and improve our Services. By using our Services, you consent to this collection and processing as outlined in our Privacy Policy.

8.2 Data Usage

We use the collected data to manage your account, process payments, and offer personalized experiences. We will not share your data with third parties except as required for payment processing or as described in our Privacy Policy.

8.3 Third-Party Services

We use third-party services to process payments and host our platform. These third parties may collect and store data, and by using our Services, you agree to their respective terms and privacy policies.

9. Support and Service Levels

9.1 Customer Support

Subscribers to paid plans have access to customer support through email or our support portal. We strive to respond to all inquiries within 3 business days.

9.2 Service Availability

While we aim to provide continuous access to our platform, we do not guarantee uninterrupted service. In the event of planned maintenance or unexpected outages, we will provide advance notice whenever possible.

10. Legal Compliance and Jurisdiction

10.1 Compliance with Laws

You agree to comply with all applicable laws and regulations when using our platform, especially those related to privacy, data protection, and consumer rights, including compliance with UAE data protection laws.

10.2 Governing Law

These T&Cs will be governed by and construed in accordance with the laws of the United Arab Emirates. Any disputes arising from these T&Cs will be subject to the exclusive jurisdiction of the courts of Dubai.



11. Limitation of Liability

To the fullest extent permitted by law, Pwned Labs will not be liable for any indirect, incidental, special, or consequential damages arising out of or in connection with the use of our platform, whether based on contract, tort, or any other legal theory.

12. Contact Information

For questions regarding these Terms & Conditions or to exercise any rights, please contact us at:

Email: hi@pwnedlabs.io

Address: PWNED LABS CYBERSECURITY TRAINING SERVICES - FZCO
Technohub
IFZA Business Park
Silicon Oasis
Dubai, UAE

By using Pwned Labs, you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions.