

## Terms and Conditions (Terms of Service)

Effective Date: 3/10/2025

By opting in to receive SMS messages from Siligent LLC (“we,” “us,” “our”), you agree to the following terms:

### 1. SMS Messaging Service

By providing my phone number, I consent to receive SMS text messages from Siligent for Service updates, appointment reminders, marketing messages, and general two-way communication. Msg frequency varies. Msg&data rates may apply. Reply HELP for support. Reply STOP to opt out.

### 2. Message Frequency

You will receive messages when service is initiated or when reaching out. We may reach out to initiate service as stated in your contract.

### 3. Message and Data Rates

Message and data rates may apply based on your mobile carrier’s terms.

### 4. Privacy Policy

Your information will be handled in accordance with our Privacy Policy, which can be viewed at <https://www.siligent.com>.

### 5. Opt-Out Instructions

You can opt out at any time by replying “STOP” to any SMS message. Reply HELP for support. You may also contact us directly at:

Phone: 802-210-2763

Email: [help@siligent.com](mailto:help@siligent.com)

Mail: 316 Charbonneau Dr., St. Albans VT 05478

## 6. Liability

We are not responsible for any charges, errors, or delays in SMS delivery caused by your carrier or third-party service providers.

By opting in, you confirm that you are the owner or authorized user of the phone number provided and that you are at least 18 years old.